HYPERTEAM
Consultant In Performance Improvement

CASE STUDY
PROJECT & TASK MANAGEMENT + DIGITAL WORKPLACE + CRM ON SHAREPOINT

QUICK FACTS

INDUSTRY:
- Non-Profit

SELECTION CRITERIA:
- User-friendly
- Current & comprehensive expertise
- Optimized Functions for Project Management
- Hassle-free customization

PLATFORM:
- HyperTeam Digital Workplace
- HyperTeam PM Toolbox
- HyperTeam CRM

TECHNOLOGY:
- Azure, O365, ASP.NET

CUSTOMER PROFILE

Future/Makers Coalition

Our Client, The FutureMakers Coalition, is a collective impact initiative that is focused on bringing together stakeholders from throughout the Cradle-to-Career (C2C) Pathway, to transform the workforce by increasing the number of post-secondary degrees, certificates, and other high quality credentials by 2025.

EXPECTATIONS

- User friendly, easy-to-use collaboration solution for tracking the Cradle-to-Career (C2C) Pathway program.
- Project members can use the same database simultaneously.
- Common communication and collaboration platform.
- Centralized database for members, projects, tasks, assets, etc.
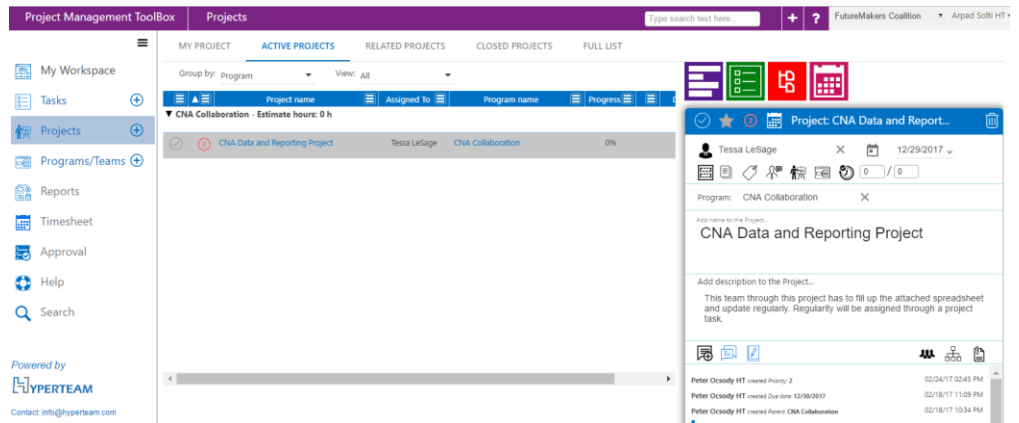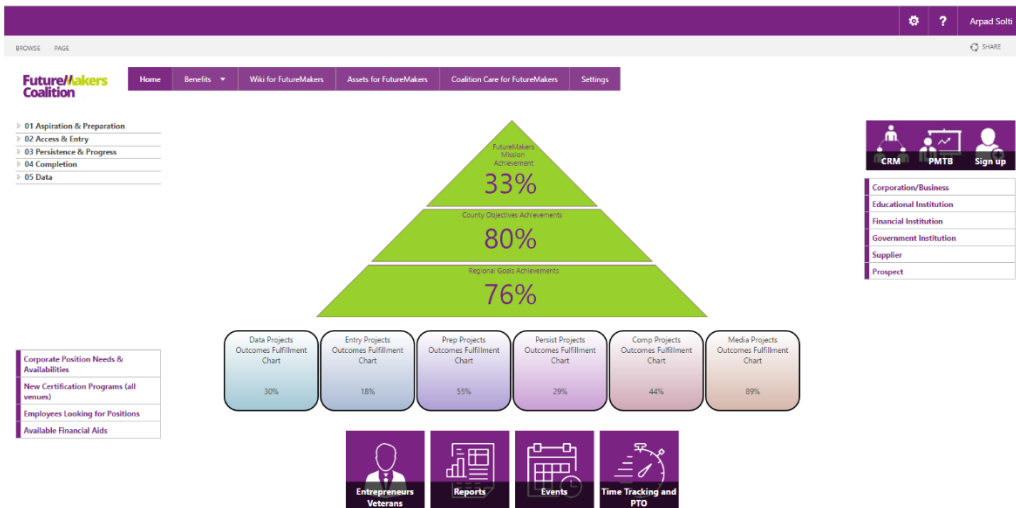
VALUE OF HYPERTEAM'S SOLUTION:

- **Programs:** With all 5 programs, hundreds of members are able to communicate and collaborate in real-time using the HyperTeam PM Toolbox.
- **Projects:** Project Managers can coordinate the projects easier and save time for value adding.
- **Reports:** Aggregate the goals and the achievement in reports and dashboard views.
- **Traceability:** Stakeholders/sponsors have a better visibility of the programs.
- **Tasks:** Easy to use Kanban solution for tasks management.

WHAT WE IMPLEMENTED:

- *Developed a HyperTeam Digital Workplace* based on SharePoint O365 infrastructure to act as a homepage for the members to track and manage communication, collaboration and projects.
- *Implemented HyperTeam PM ToolBox* as a Task/Project/Program Management all in one solution to help all members collaborate simultaneously.
- *Implemented an Easy-to-search HyperTeam CRM* solution which helps the users share data and resources with members and collaboration partners.

DIGITAL WORKPLACE SCREENSHOT:

ABOUT HYPERTEAM

Using their experience in both business and IT, HyperTeam's staff of knowledgeable consultants & highly trained programmers work together to develop enterprise Cloud applications that solve the most critical issues facing businesses today. With these applications, HyperTeam helps organizations all over the world improve performance in areas like sales, project/order management, HR, & customer service.

HyperTeam is a Microsoft Silver Partner and ISO 9001:2009 Certified company.

Microsoft Partner
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